

ACCURACY VERIFIED PROGRAM



LOOK FOR THE CHECK MARK TO ENSURE ORDER ACCURACY.

As part of our relentless pursuit to provide quality, service, and support excellence, GracoRoberts has developed a proprietary Accuracy Verified Program, guaranteeing 100% inspection of every order from the point-of-entry to the point-of-shipment.

This comprehensive process is unique to GracoRoberts and exceeds requirements of traditional quality systems. It includes up to six separate reviews of your order during the fulfillment process to ensure total accuracy and completeness:

- 1. Initial Order Entry Review** – verify required support materials necessary for order fulfillment:
 - » Specification(s)
 - » Test result(s)
 - » Special process document(s)
 - » Other documentation or requirements
 - » Shelf life requirements
- 2. Order Entry Quality Check** – independent review to ensure complete compliance with your purchase order
- 3. Document Inspection** – review all order support materials and documentation for completeness and accuracy
- 4. Inbound Product Inspection** – ensure products received from manufacturers meet or exceed quality standards, document requirements, and shelf life criteria
- 5. Order Assembly Review** – verify that all products and support materials are complete, accurate, and compliant with:
 - » Dangerous goods, International Air Transport Association (IATA) and other applicable regulatory requirements
 - » Special packaging and handling requirements
- 6. Final Pre-Shipment Inspection** – verify accuracy and compliance for outbound orders:
 - » Inspection of packaging for accuracy and completeness
 - » Verification of proper labeling and shipping method(s)

This extensive verification process ensures that every order we ship to you includes the correct products and documentation required for seamless implementation into your processes.

Look for our verification symbol on the documentation envelope for your orders.

COMMITMENT TO QUALITY AND SERVICE

GracoRoberts and Resin Formulators are fully AS and ISO-certified to design, manufacture, and distribute products domestically and abroad.

Our in-house Chemist, dedicated Technical Account Managers, Customer Service team, and a proprietary ERP system with real-time shelf life and inventory management specifications and full lot traceability, mean that you and your engineering team receive unparalleled support, quality products, and timely delivery with every order.

That, coupled with our standing as the only distributor/manufacturer to guarantee 100% inspection of every order from the point-of-entry to the point-of-shipment, ensures that the necessary controls are in place.

PARTNERS AND BRANDS

